









Leverage the power of software to help your business





About ISDN Software

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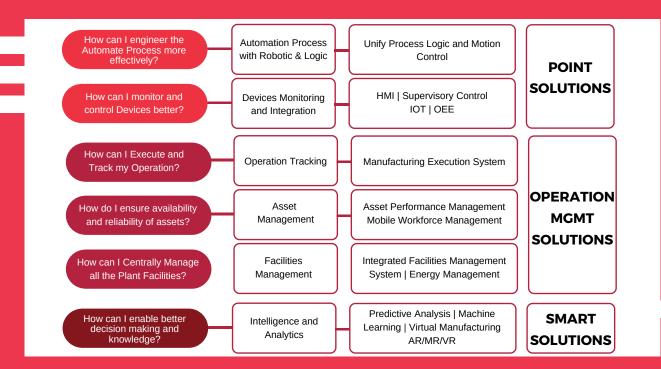
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ISDN Software Business is a wholly owned subsidiary of ISDN Holdings Ltd, a public listed company in the Singapore and Hongkong stock exchange. We focus on providing professional, reliable software solutions and technical services to local as well as regional customers.

As we quickly enter the Fourth Industrial Revolution, the world as we know it is changed dramatically by new technologies that connect the physical world with the digital.

Technology will dramatically influence the way organisations and management of assets are conducted in the future, giving way to a better and more efficient methods of operations.

ISDN Software Business believes in empowering companies to prepare for the future, using customized software solutions to meet operational needs as you venture towards the inevitable digital transformation at minimum risks on your investments.



Our Solutions / **Offerings**

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ISDN Software Business brings our clients on a 3-step digital transformation journey, depending on which current stage they are in.

1. DIGITIZE WITH POINT SOLUTIONS

Software solutions that help operational processes and provide real-time information to enable efficiency and transparency.

- Human-Machine Interface (HMI)
- Overall Equipment Effectiveness (OEE)
- Industrial Internet of Things (IIOT)
- **Energy Consumption Management**

2. STANDARDIZE WITH OPERATION **MANAGEMENT SOLUTIONS**

Enterprise-Level best practices for a consistent approach to regulatory compliance, operational metrics and greater agility for the company.

- Integrated Building Management System (IBMS)
 - IBMS integrates all BMS sub-systems into a central command or monitoring center comprises of a central server and monitoring stations that connect all building systems. It unifies all building operating systems, extracting information from this sub-system so building data is readily shared and collaborated between different subsystems for building to be more coordinated.
- Facility Management and Control System (FMCS)
- Smart City
- Manufacturing Execution System (MES)
- Cargo Management Solutions





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3. EVOLVE WITH SMART SOLUTIONS

Incrementally expand functionality as business requirements evolve.

- Predictive monitoring
 - o Predictive asset analytics software and solutions.
- Response based on Location
 - Mobile workers, location, roles and able to pass the information.
- Artificial Intelligence (AI)
 - Al capabilities to enable recommendations or decisions about the next course of action in a process or fault or issues, or respond to a complicated and dynamic environment. This can results either to save energy or improve operations.

- Building Information Modeling (BIM)
 - Asset design to operate view.
- Augmented Reality / Virtual Reality (AR /VR)
 - AR/VR to improve training and also perform real-time information to maintenance staff using Hololens or other AR Kits etc.

At ISDN Software Business, we have a professional services team to provide services directly to customers, or in collaboration with partners:

1. Solution Services:

- Design and architecture consultancy
- Functional Specification
- System Upgrade planning

2. Project Services:

- Implementation Support
- Project Management
- FAT/SAT test plan development
- Best Practices and Governance

3. Solution Management Services:

- Maintain, Operate, and continually improve on the deployed solution
- Comprehensive, flexible, on-demand Monitoring As a Service on the deployed solution the way how the partner or customer want to consume it (e.g. Operation Performance Monitoring)